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Pantai to upgrade IT system

Two companies hired for job covering patient data management

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HOSPITAL owner and operator Pantai Holdings Bhd has hired Singapore-based Revere Technologies Sdn Bhd and US-based Eclipsys International to upgrade its patient information technology (IT) filing management at all its 10 hospitals nationwide.

Pantai group chief executive officer Dr Chan Boon Kheng said the upgrade is expected to be completed in 36 months over several phases, which will cohesively integrate patient management, administration operations, clinical processes, patient history and record management and others into one efficient and manageable IT system.

The new system will boost organisational efficiencies (improve workflow and documentation), billing, technical (maintenance of medical equipment), ensure clinical quality and safety, increase speed of patient data access and reduce inpatient admission time.

It will also reduce discharge time, improve turnaround time for laboratory and imaging results, drug dispensary and others.

Nasdaq-listed Eclipsys, which made US\$500 million (RM1.6 billion) revenue last year, and Revere, which is a certified Oracle applications partner in business integration,

will both act as project implementation providers for Pantai.

Pantai has over 1,500 beds with over 100,000 admissions a year employing over 700 doctors and 2,000 nurses.

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— Dr Chan Boon Kheng
chief executive officer
Pantai group

